



NATIONAL ACCOUNT

Restaurant Solutions

Your One Ideal Partner for all of your security, fire and life safety needs.

ADT[®] Commercial

We can help you mitigate risk, reduce losses and add value

As a restaurant operator, you deal with an array of unique risks from employee well-being to robbery, burglary, fire, theft and environmental dangers. Each day you're faced with a long list of operational issues that can easily escalate into costly incidents—including some that could even destroy your brand image and severely impact your bottom line.



ADT Commercial provides a robust portfolio of security, fire and life safety solutions including:

Security solutions

- Access control systems
- Intrusion alarm systems
- Video systems, remote monitoring and analytics

Fire and life safety solutions

- Fire alarm systems (standard and wireless)
- Fire sprinkler and suppression systems*
- Advanced smoke, heat and gas detection systems
- Emergency Responder Communication Enhancement Systems (ERCES, BDA, DAS)
- Mass notification and emergency communications systems
- Ancillary services (emergency lights, extinguishers, fire and smoke dampers)

Specialized solutions

- Critical condition monitoring
- Hood suppression systems*
- Security-only networks
- Cloud and IP-based systems
- Pandemic management solutions

Services

- Systems integration
- eSuiteSM account management
- 24 / 7 / 365 UL Listed monitoring
- Installation, testing, inspections and maintenance
- Design engineering
- Analytics and reporting
- Enterprise security risk consulting
- Remote managed services

*In select markets

Real-time data to help protect your security programs

eSuiteSM account management enables you to make account updates, view system activity history, and identify and respond to issues in real time. Gain actionable insights from a single platform to help inform critical business and operational decisions.

Account Management

- Add and update your contacts and alarm codes
- Place systems on test
- Verify and update open and closing schedules
- Pay and view invoices
- Manage users and permission roles
- Manage permits

Service, Installation and Inspections

- Request service calls
- View service history, details and technician resolution notes
- Track installation work
- Access deficiency repairs
- View real-time service call status

Activity and Reporting

- Access alarm history and activity
- Scheduled reporting capabilities for reports and dashboards
- View service, installation and inspection reports
- View video verified alarm events

Real-time activity reporting

View critical location and business activity with trending graphs and customizable dashboards. Easily review location data essential to helping protect your business.



Designed for the way you work

Our enhanced mobile application adds flexibility by allowing your team to utilize the key features of eSuite on their mobile device.

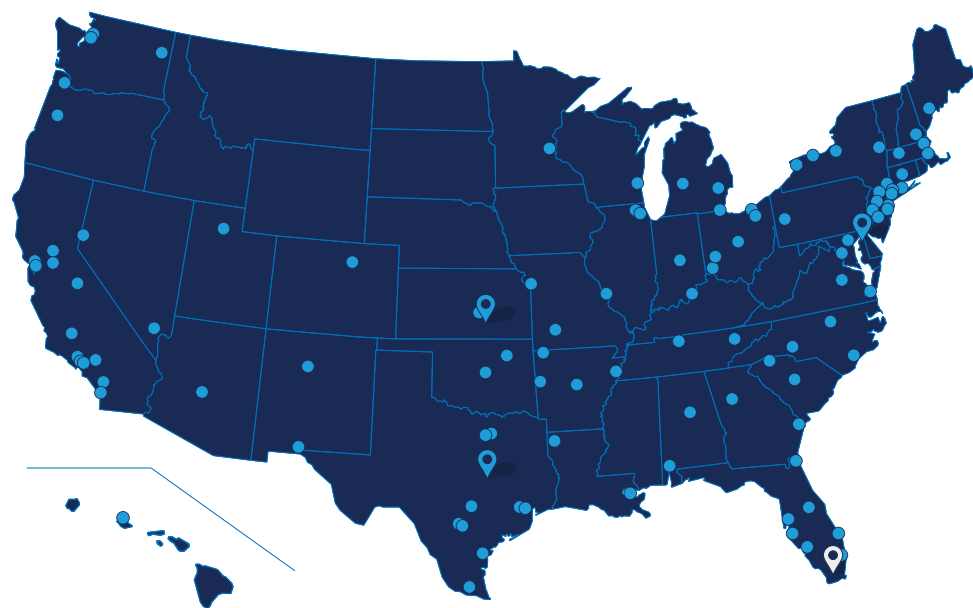
Our central station monitoring services support and strengthen your teams



We operate company-owned UL Certified monitoring and operations centers, all with redundant backup. Automated signal load balancing and backup architecture helps to ensure that your critical intrusion, fire and life safety alarms receive our fastest possible response regardless of weather or other emergencies.

ADT Commercial holds the following certifications:

- UL Certified
- FM Approved
- New York City Fire Monitoring Rated
- TMA Certified Five Diamond Central Station
- ASAP (Automated Secure Alarm Protocol)



300,000+

Customer locations

5,000+

Commercial employees

150+

Commercial locations

3

Monitoring and operations centers

- Corporate Headquarters
- Monitoring and Operations Centers
- Commercial Locations

We provide IT as a core competency with our integrated solutions

We hold the certifications to install, implement, commission, manage and monitor security-only IT networks. We operate a Network Operations Centers (NOC) as part of our enterprise solutions—with a team of Cisco Certified, Meraki Certified and Sonicwall Certified professionals.

Our team also holds the Cisco Cloud and Managed Services Express Partner Certification, making us one of the only security systems integrators to hold this designation. The NOC team can install, implement and manage your security network infrastructure. They will then monitor your alarm traffic and the critical events that communicate over it.



Network and managed services

Our ADT Commercial Network Operations Center offers a number of managed and hosted network services to include but not limited to: security-only networks, wireless access point management, hosted client-side VPN, hosted virtualized computing (VM), and security server workstation monitoring and management.

Integrated security systems

Our enterprise solutions team can build network-based solutions for your organization, complete with the project management and technical resources you require to help with successful project implementation and ongoing support.

Auditing and evaluations

We provide a variety of services, ranging from risk and vulnerability assessments to full-scale project design packages.

Unified communications

We help you unify all of your video, data and mobile applications for meaningful and cost-effective communications.

The National Strength You Want. The Local Knowledge You Need.

You can rely on us to be your One Ideal Partner for integrated solutions that help you reduce costs, mitigate risks and protect your people, property and assets.

MAKE THE RIGHT CHOICE

- ▶ **Innovate with expert advice**
Benefit from decades of enterprise-level industry experience, custom designs and specialized training
- ▶ **Single point of contact**
Streamline your security, fire and life safety program with one call for all of your needs
- ▶ **Customer service excellence**
Your systems are serviced by a team of dedicated, trained and qualified commercial technicians
- ▶ **Always there for you**
Dedicated commercial operations centers provide 24/7/365 UL Listed monitoring and customer support
- ▶ **Take control of your security**
Gain visibility and take action on your security with eSuite cloud-based account management
- ▶ **Easy to upgrade to ADT Commercial**
We make it painless to switch providers with a dependable onboarding process



Let's start a conversation

833-238-5742

adtcommercial.com

ADT® Commercial

Powered by Experience. Driven by Excellence.™